

BBH PROPERTIES, LLC
10529 A Timberwood Circle, Louisville, KY 40223
ATTN: Greg Bartholomai
(502) 376-9506 or (502) 876-5542
www.destinwest.net
Destin Beach and Bay Resort

RENTAL POLICY Unit Gulf side 202 and Heron 408

1. **Check-In/Check-out times-** You can check-in after 4:00 PM (CST) depending on availability. Due to our high standards for cleanliness, there is a possibility that your vacation rental may not be ready at 4:00 PM, especially during peak season. Your patience is appreciated. Check-out time is 10:00 AM (CST) firm.
2. **Upon arrival, please proceed to your unit-** It is not necessary to check in at Destin West. In the event your unit is not ready, you are welcome to use the amenities (bayside and gulfside). Our cleaning staff works hard to provide quality service for you. Your patience is appreciated. We ask that you do not enter the unit until they are finished, and it has been inspected. There should be eight (8) pool tags left in the unit for the use at the resort pools. Please leave then in unit upon check-out, or you will be charged.
3. **Advance reservation/rental rates-** Reservations are accepted up to one year in advance. Reservation dates will be confirmed.
4. **Deposit-** A minimum payment of \$500 or 35% of rent per unit is required at the time of booking a reservation. VISA, MASTERCARD, DISCOVER, OR AMEX will be accepted for advance payment. The deposit will be applied toward the total rent due. All deposits are 100% refundable if you cancel your reservation one- hundred and twenty days (120) prior to check in. Any cancellation after one- hundred and twenty days (120) is NON-REFUNDABLE.
5. **Damage deposit secured by credit card-** Your VISA, MASTERCARD, DISCOVER or AMEX account number will be required for our records as the damage security. With proper notification to the guest, your account will be charged to remedy any damage claims.
6. **Reservation Changes-** Changes in reservations include in a shortened stay or change of dates, but still booked in a BBH Properties, LLC. Changes made 120 days or more prior to check-in will forfeit \$50.00 plus tax. Changes made less than 120 days of check-in will forfeit the full rental cost.
7. **Hurricane Policy-** Deposits and/or rent paid will be refunded if the residence of the guest is located within the Hurricane Warning location by the NOAA/National Hurricane Center.
8. **Pets-** Pets are **NOT** permitted in the rental units.

9. **Smoking-** Smoking is **NOT** permitted in the rental units.
10. **Age requirements-** No rentals will be made to a person under the age of twenty-five (25) unless accompanied by a guardian during the entire stay.
11. **Maximum occupancy-** The maximum number of guests for this unit is (9). If occupancy is exceeded, you will be asked to vacate the property and forfeit your payment.
12. **Minimum stay requirements-** Our properties require a minimum (3) night stay.
13. **Rental payment-** Full rental payment is due twenty one (21) days before check-in. Payment can be made by VISA, MASTERCARD, DISCOVER, AMERICAN EXPRESS, money order, cashier's check or personal check.
14. **Linen/maid service-** Rates include a one-time linen/towel set-up and cleaning at the time of departure. Daily maid service is not included in the rental agreement. It is available upon request for a fee. We suggest you bring beach towels, as the towels and linens are not to be taken out of the unit.
15. **Rentals are private properties-** All renters are responsibility to remove all debris and garbage from the unit, and place in the proper receptacles/garbage chutes. Place all dirty dishes in the dishwasher and start cleaning cycle prior to check-out. We respectfully request that you remember you are staying in our home during your vacation. Please treat it with care and leave it in excellent condition at check-out.
16. **Key Codes-** We use Keyless Door Codes for entry into our units. Upon final payment you will be issued a 6-digit key code which will arrive in your check-in packet
17. **Violation of Policies and Rules-** Violation of the policies by a renter will result in eviction and the forfeiture of full payments of rent and deposit. We reserve the right to refuse future reservations to any guest that has violated our rental policies in the past.
18. **Use of Gym-** If you wish to use the gym on the premises you will need to sign a waiver at the front desk at Destin West Resort Management Office. The office is located on the bayside in building 1320. Office hours are posted on the door.

Please sign and date below: Return a signed copy of the rental agreement, keep the original for your records.

Must be filled out:

Damage Deposit to be secured by: Visa MC American Express Discover

(Please authorize one)

Name on card _____

Billing Address _____

Card Number: _____ Exp date: _____

3-digit code on signature line _____

(Initial/date)

I have read and accept this rental policy for Unit/Condo # 202 or #408 at Destin West Beach & Bay Resort-Gulf side. I authorize BBH PROPERTIES, LLC to automatically process my final payment 30 days before check in on the credit card listed above.

Check In: _____

Check Out: _____

Signature: _____

Date of acceptance: _____